

Annual Report 2022



Clintonville-Beechwald
Community Resources Center
Looking Back

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Clintonville-Beechwold Community Resources Center

Mission

We deliver responsive services, cultivate partnerships, and promote opportunities to foster a healthier community.

Vision

A community of resilient, connected, and thriving neighbors.



A Community of Resilient, Connected, and Thriving Neighbors

Dear CRC Supporter,

Over the past year, CRC has continued to see great need in our community.

This is seen in our Food Pantry where there were over 21,000 pantry visits and 700,926 meals distributed in 2022. This includes food deliveries from volunteers to older adults as well as a new partnership with DoorDash to deliver food to Kinship Care families. DoorDash provided this delivery service for free.

There has also been an increase in the need for services to keep individuals, families, and older adults in their homes. Jenna, a kinship caregiver raising her four-year-old niece, was injured at work and fell behind on her rent and utilities while waiting for workers compensation benefits to be awarded. Kinship Care worked with her to obtain financial support to cover her bills until her benefits were awarded. In 2022, CRC supported over 188 households like Jenna's by providing case management and rental and utility assistance to prevent homelessness.

While there is great need, there is also overwhelming support. CRC staff, volunteers, community partners, and donors go above and beyond to provide help. This includes providing holiday gifts, taking a neighbor to a medical appointment, picking up and delivering food, and so much more.

I ask that you continue to donate to CRC to ensure that our neighbors have access to critical services and resources. Together we are all a part of CRC's vision to build a community of resilient, connected, and thriving neighbors.

Sincerely,



Stephanie Baker, LSW, MSW
Executive Director



Dear CRC Community,

2022 demonstrated that you are collectively CRC's vision as a community of resilient, connected and thriving neighbors. Whenever needs arise, your network supports CRC's mission to deliver services, cultivate partnerships, and promote opportunities to foster a healthier community.

With continued growing needs both in our neighborhood and beyond, you – CRC supporters – rose to the challenge and embraced those urgencies through your generous gifts of time, talent and treasure. You embody the spirit of service.

As our world, globally and locally, shifts to the new reality after the past few years, service-needs data reveals 1 in 4 children in Ohio are food insecure.¹ In 2019, Family Services served 549,000 meals. This number skyrocketed to over 700,000 meals in 2022.

Thanks to your testimonies of CRC's work, the 2022 annual fundraising goal was surpassed by over \$68,000. With your support, our neighbors are helped.

I appreciate all your selfless support, work and generosity. Because of you, the entire greater neighborhood network is changing lives. On behalf of the CRC Board of Trustees, I humbly ask you to join us in continuing the spirit of community in the coming year.

Each of us can be a volunteer and advocate.

With grateful appreciation,



Keri J. Butler
President, Board of Trustees

¹ Children's Hunger Alliance Annual Report 2022

24 Years with Beth

Marking her 24th year of service at CRC, Beth Stewart-Magee retired from her Family Services Director role.

Beth served our community through CRC in many crucial capacities. At first, it was as a volunteer, then a CRC board member, then as an official employee. There are many things that exist in CRC because of Beth. She created CRC's Kids Club out of North Broadway United Methodist Church (NBUMC), she has spent 18 of her 24 years at CRC running and strengthening CRC's Family Services Choice Food Pantry Program to be the reckoning force that it is today.

She created a culture at CRC where every single person that walks into the Food Pantry feels valued. This included her creating a food pantry advisory council to bolster CRC's pantry model and later adopted and implemented a CHOICE model, bringing further autonomy, dignity, and control for clients' specific nutritional needs. While at the Food Pantry, Beth helped countless unsheltered individuals and families. She ensured they had access to basic needs and supported them to move into housing. She created three community meals (Sunday breakfast, Tuesday dinner, and Thursday dinner) so that this important population could have access to hot meals, to be able to sit down for fellowship, and to get shelter from harsh outdoor weather.

Thanks to Beth, individuals who are homeless, victims of domestic violence, refugees/immigrants, or college students using a pantry for the first time feel safe and welcome. She has instilled in the staff and volunteers working at CRC the need to build strong relationships with those we serve and the importance of treating everyone as equals. Beth has dedicated her entire career to serving others.

One example out of literal thousands is an unsheltered client who came to the Food Pantry needing food. He had been attacked and required medical attention. Beth ensured that he had access to medical care as well as food. Beth encouraged him to come to the food pantry every single day to get access to more food. Then she encouraged him to come to the food pantry every single day to volunteer. He did. It took a long time and a lot of arduous work, but Beth was eventually able to work with him to go through the exceedingly lengthy process to obtain long term housing.

In 24 years, Beth brought lifetimes of dignity, vibrancy, joy, compassion, and a motherly love to every CRC friend. Beth, thank you for sharing your one-of-a-kind heart with everyone.



We wish you all the best in your retirement, Beth ... even though you're already working part time at CRC again!

Sincerely,
CRC Staff

Family Services

CRC's Family Services feeds our neighbors on a daily and returning basis through our Choice Food Pantry. However, we also see many individuals who seek unique one-time assistance due to unexpected circumstances.

In 2022, Sheryl contacted CRC's Family Services when she fell behind on some of her utility bills. She had undergone several surgeries that year and later contracted COVID. Because of this, she was not able to gain extra income though overtime at work. Many assistance programs were not an option because Sheryl's previous income was slightly over the maximum eligibility requirement. To make matters worse, she lost her child support since her son had recently turned 18.

After assessing Sheryl's needs, CRC's Family Services Outreach Worker, Justin, acquired funds to pay her past due water and electric bills. Going beyond her utility needs, she needed mortgage assistance, and he connected her to further resources. Due to CRC's help, Sheryl's family did not slip through the cracks and could get the appropriate assistance they needed despite their unique challenges.



700,926  
MEALS SERVED

21,142
TOTAL
PANTRY
VISITS

52% 

SERVED WERE OLDER ADULTS & YOUTH

Kinship Care

Sandra had been a CRC Kinship Care client for the past few years. As a 66-year-old great aunt, she had been raising her three-year-old great niece (Schelby) and four-year-old great nephew (Ryan) because their mother was unable to care for them due to substance use.

Ryan has autism and Sandra had been receiving calls from his school early in 2022 regarding behavior that his teachers could no longer properly manage. Sandra brought this up with her Kinship Care Outreach Worker, Lu, who was able to lay the groundwork for Sandra to be supported through the process of switching Ryan's school.

Lu went with Sandra on different school visits before Sandra found the place that Ryan now attends. Thanks to Sandra's hard work, Ryan currently goes to a school where his needs are met with teachers who better understand him and are equipped to help him thrive.





95%
OF KINSHIP FAMILIES
HAD AN INCOME OF
\$20,000 OR LESS

28 DIFFERENT
ZIP CODES
SERVED

188 

KINSHIP CARE
HOUSEHOLDS
SERVED

Personal Finance Management

Harold called CRC because he couldn't pay his raised property taxes due to a recent hardship. When he was directed to CRC's Personal Finance Management Outreach Worker, Valerie, they started the referral and application process for assistance.

Valerie was able to refer Harold to the Franklin County Auditor to apply for the Property Tax Assistance Program (PTAP) to receive one-time assistance in paying his property taxes. She helped him to apply for the Owner-Occupied Reduction to lower the cost of his future property tax payments. Additionally, Valerie referred Harold to the Franklin County Treasurer where he could apply to set up a monthly payment plan for his property taxes. She explained that he could do this through the Budget Payment Program to split up large biannual payments into more manageable monthly payments.

Valerie was able to walk alongside Harold in what could be a daunting process to get the assistance he needed. After this was accomplished, Harold stated how grateful he was for all the information he learned and the help he received.



\$26,805 
IN DEBT REDUCTION

1,306 
SERVICE HOURS PROVIDED

OVER
\$35,000 
IN PROPERTY TAX ASSISTANCE

Senior Supportive Services

Becca began volunteering with CRC as a senior buddy and met Rita. The two bonded quickly and eventually began meeting for lunch regularly.

During one of their lunches, Rita told Becca that her rent was about to increase and didn't think she would be able to make ends meet. Rita already utilized CRC's Choice Pantry, but Becca suggested that Rita reach out to CRC about her other concerns. Rita did this and was quickly matched with Timna, CRC's Senior Supportive Services Outreach Worker.

Aside from her rental concerns, Rita shared that she had to regularly discard food because her refrigerator was in such bad condition. Not only was Timna able to help with her rent, but she empowered Rita to ask her landlord to replace her refrigerator...which they did!

Rita is just one of many older adult clients that can thrive in their homes because of CRC's robust line-up of programs and services!



277

SOCIAL

OPPORTUNITIES OFFERED



351

UNDUPLICATED OLDER ADULTS SERVED

259



BREAKFAST CLUB MEALS SERVED

14

Board Roster 2022

Daniel Gerken, President

Keri J. Butler, Vice President

Kirsten Hayes, Treasurer

Matt Corcoran, Past President

Rufus B. Jones III

Greg Denby

Michael O'Sullivan

Dave Ungar

Diana Bader

Joe Blundo

Andy Hall

Stacey Armstrong

Brian Taylor



Transportation Services

A long-time CRC Senior Supportive Services client, April, was reflecting on her connection with CRC and what it has meant to her. As an older adult, aging in place is a challenge, especially with no local family support. Over the years, April has developed friendships with CRC drivers and workers from whom she could receive help and compassion.

One day, April was having a physically hard day. But she had to send over important documents to her family quickly. She called a CRC driver, Derek, whom she had become close with and explained her situation. He understood her difficulty and gladly ran the errand for her. She was able to stay comfortably at home, knowing the documents would be sent on time.

CRC provides her with regular trips to the grocery store, local eateries, library, and additional engaging community experiences. April is extremely grateful for the many services and kindness CRC provides her.



501



**SOCIAL OUTINGS &
GROUP GROCERY TRIPS PROVIDED**

607



MEDICAL TRIPS PROVIDED

375 ^{OUT} OF 468

**CLIENTS WERE OVER
THE AGE OF 70**

Village in the Ville

Having joined Dementia Friendly America in 2022, Village in The Ville (VitV) started to engage in a process to become a dementia friendly community (DFC). Over a year ago, Village in the Ville learned that 87% of members would want to continue to age in their homes regardless of a diagnosis of Alzheimer's disease or dementia. VitV decided to focus on two target areas as a DFC: 1) increasing education surrounding dementia in our community and 2) hosting a memory cafe for people with dementia and their loved ones.

In May 2022, VitV partnered with the Alzheimer's Association to offer an initial Community Forum to gauge interest and then assembled a taskforce that included Village members and representatives from the Alzheimer's Association, the Ohio Department of Aging, Dublin Friendship Village, Wesley Glen, the Clintonville Business Association, and the Clintonville Area Commission.

Later in 2022, Village members MaryEve and Kathy became Dementia Friends champions and hosted three presentations, certifying 18 Village members, community participants and CRC staff as Dementia Friends! This is impressive progress. Becoming a DFC is an on-going, extensive process on which Village in The Ville is excited to embark.



397 

VILLAGE EVENTS AND
SPECIAL PROGRAMMING

 71 

AVERAGE AGE OF
VILLAGE MEMBERS

20% 
INCREASE IN
MEMBERSHIP

Volunteer Services

CRC volunteers served our neighbors in incredible ways throughout 2022.

CRC's Choice Food Pantry went back to in-person shopping in June; 20 volunteers helped clean and organize the inside space for our clients to enjoy again. Before the Fall, employees at Columbus State Community College worked on small outdoor projects around the pantry. They returned in October to paint the interior and exterior as needed and helped stock shelves.

Students also played a huge role in serving our CRC neighbors. In 2022, Columbus Alternative High School (CAHS) volunteered over 100 hours, Indian Springs and Clinton Elementary held a season long food drive for our pantry collecting over 2,000 lbs of food, and CAHS and Bishop Watterson High School (BWHS) students helped put together 250 CRC Resource binders. These binders were distributed with our 2022 December food distribution. They were donated by the community, and they included a plethora of Franklin County Resources including CRC program info, hearing test need assessments, scam awareness/avoidance, relaxation techniques, list of contractor resources, and more.

The volunteers mentioned here were only a handful of MANY more in 2022. You know who you are, and we can't thank your serving hearts enough!



5,378



**VOLUNTEER
HOURS CONDUCTED
VALUED AT \$161,071**

17

**GROUPS, SCHOOLS,
AND WORKPLACES
VOLUNTEERED WITH
CRC'S CHOICE FOOD PANTRY**

1,200



**VOLUNTEER GROCERY
PICK-UP TRIPS**


Youth Services

CRC's Kids Club staff has worked tirelessly to ensure every child has a safe and educational experience while feeling comfortable and accepted. In 2022, Challenge Island, the world's #1 STEAM Education Program, began visiting CRC's Kid's Club locations every month thanks to a grant from the Battelle Foundation.

With each visit, children were introduced to new activities. Students worked together to create solutions; learn through trial and error; and use science, technology, and engineering in a hands-on environment. Some activities have included making toboggans, ziplines, roller coasters, pinball machines and more. The kids love participating in these engaging "screen-free" activities while positively impacting families during the critical developmental years.

CRC's Kid's Club continues to meet our community's need for high quality after-school care that's accessible to all families regardless of income. One Kid's Club parent whose child is in their last year as a student, fondly looked back on their years with CRC. "I can't say enough good things," she said. "We have loved it, (our child) has Down syndrome and they have embraced her since day one! Her best friends are her Kids Club buddies."



156   
HOURS OF STEM CURRICULUM

 **208**
HOURS
OF KIDS CLUB READING ACTIVITIES

2,580   
SNACKS
PROVIDED TO KIDS CLUB STUDENTS

Revenue 2022

CRC received \$5,108,903 in total revenue in 2022. City of Columbus, Franklin County, State of Ohio, and Federal funding equated to \$3,265,711. Foundations, trusts, United Way, and the community combined donated \$934,008 to support CRC's mission.

Donations In-Kind (DIK) represented 18% of CRC's total revenue in 2022. Led by Mid-Ohio Food Collective's contribution of 534,787 pounds of food, CRC's DIK revenue totaled \$929,141. Because of the ongoing pandemic, donations CRC received from neighbors was limited to food, personal care items, personal protective equipment, winter items and Holiday gift items.

Government Funds represented 64% of CRC's total revenue in 2022. This critical funding totaled \$3,265,711. Every CRC program was funded in part by: Federal (including the CARES Act and Housing Now for Homeless Families), State of Ohio, Franklin County Office on Aging (FCOA), Franklin County Children Services, Franklin County Board of Commissioners, Franklin County Department of Job and Family Services, the City of Columbus and the Central Ohio Area Agency on Aging (COAAA).

Individual Contributions and Special Events represented 11% of CRC's total revenue in 2022.

Individual contributions and Special Events totaled \$566,920. United Way Workplace Giving provided CRC with \$182,746 in additional funds.

Charitable Foundations represented 4% of CRC's total revenue in 2022:

This funding led by the Columbus Foundation totaled \$184,342 and impacted all of CRC's programs. A Battelle grant supported a new Education Coordinator staff member and STEM learning for CRC's Kids Club Program. Also, the William Greenville Pace Medical Research Fund, the Carver Family Fund Foundation, NiSource Foundation, the Harry C. Moores Foundation, Siemer Family Foundation, the Community Festival, and many others supported CRC's work.

CRC's deepest gratitude goes out to each and every contributor. Our community continued to face the ramifications from the global pandemic throughout 2022. With your help, the Clintonville-Beechwald community, our city and county neighbors received resources and support during yet another difficult year. Thank you!

**unaudited financial information*

Financials 2022

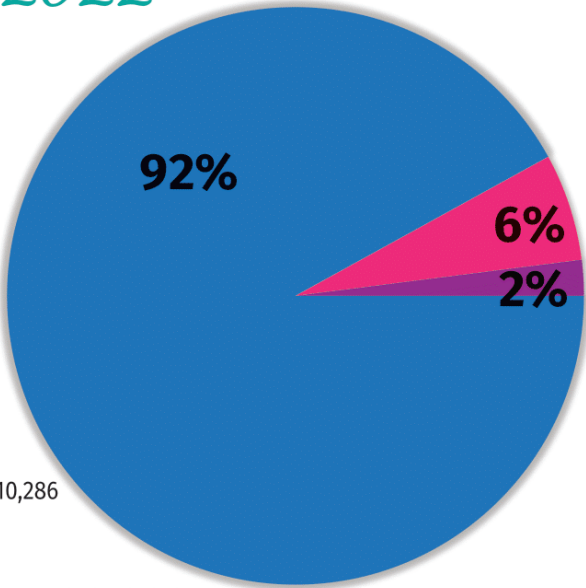
Total Expenditures
\$4,874,811

Program Services
\$4,506,500

Administrative
\$287,200

Fundraising
\$81,000

Restricted Net Assets \$1,452
Unrestricted Net Assets \$1,310,286
Total Net Assets \$1,311,738



Total Revenue \$5,108,903

Government, Fees & Grants \$3,265,711

Donations-In-Kind \$929,141

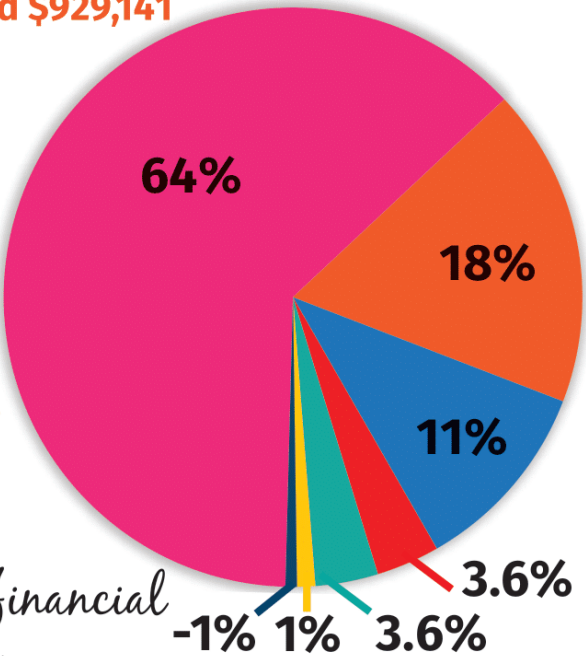
Contributions, Special Events,
\$566,920

Foundations & Trusts \$184,342

United Way
\$182,746

Program & Membership Fees
\$33,157

Investment
\$ (-53,114)



Board Roster 2022

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Matt Corcoran, Past President

Rufus B. Jones III

Greg Denby

Michael O'Sullivan

Dave Ungar

Diana Bader

Joe Blundo

Andy Hall

Stacey Armstrong

Brian Taylor



Thank you for your support in 2022!



**Caring for Our Community
Since 1971**

**3222 North High Street
Columbus, Ohio 43202-1002
614-268-3539
ClintonvilleCRC.org**



**HUMAN
SERVICE
CHAMBER**
OF FRANKLIN COUNTY

THE CITY OF
COLUMBUS
TY COUNCIL

