

Annual Report 2018



Clintonville-Beechwald
Community Resources Center

Looking Back

Table of Contents

- 1** Table of Contents
- 2** Our Mission, Board & Staff
- 3** Letter from the Executive Director
- 4** Letter from the Board President
- 5** Family Services
- 7** Kinship Care
- 9** Personal Finance Management
- 11** Senior Supportive Services
- 13** Transportation Services
- 15** Village in the Ville
- 17** Volunteer Services
- 19** Youth Services
- 21** Revenue
- 23** Traditions
- 24** CRC Board Roster
- 25** Audited Financials
- 26** Support CRC

Clintonville-Beechwold Community Resources Center

Mission

We deliver responsive services,
cultivate partnerships, and
promote opportunities to foster
a healthier community.

Board & Staff



Getting Better All The Time

The Clintonville-Beechwold Community Resources Center focuses on the needs and opportunities for our neighbors, and partners with them to help make things better. At the same time that they are making their own lives better we are getting better at helping them. With the sustaining help of our supporters we are able to constantly enhance our program offerings and improve the services we deliver.

In 2018, our 20-year-old Kids Club Afterschool and Summer Program was able to secure State of Ohio Childcare Licensure for all three Kids Club locations. The 14 W. Lakeview Building that houses the Family Services and Choice Food Pantry Program received a complete renovation and a brand new roof, creating a safer and more functional environment for our neighbors, volunteers and staff. The Senior Supportive Services and Senior Transportation Programs expanded to reach more people in 2018 thanks to the help of the Osteopathic Heritage Foundation. The Village In The Ville Program realized an 80% growth in services with a record number of outings, had the largest yearly increase in members, and formalized the collaboration with other villages into the Columbus Network of Villages. The Kinship Care Program also helped organize a Kinship Advocacy Day at the Ohio Statehouse to promote the need to support our neighbors who raise their relatives' children.

Steadily improving the quality of what we do and making more resources and services available is what you and I are doing here at CRC. Every day, every year it's getting better all the time!



Bill Owens, LISW-S/ACSW
Executive Director
Clintonville-Beechwold
Community Resources Center



Dear CRC Supporter,

“One of the marvelous things about community is that it enables us to welcome and help people in a way we couldn’t as individuals. When we pool our strength and share the work and responsibility, we can welcome many people, even those in deep distress, and perhaps help them find self-confidence and inner healing.” – Jean Vanier

As I reflect on our successes over the past year, I am humbly reminded that none of it would have been possible without the support of each of you. Collectively, you have helped by volunteering over 8,500 hours of your time, providing over 300,000 pounds of food, and providing nearly \$2,000,000 in contributions. I am honored that you have entrusted CRC and its wonderful staff to facilitate the strengthening of our community by helping each other overcome our challenges. So take a bow, pat yourself on the back, for we accomplished great things together in 2018.

We provided 416,143 meals to over 6,700 unique individuals, who used that food to feed their families. We provided support to nearly 400 families with children whose parents can no longer care for them due, in most instances, to the opioid epidemic. We have provided after school and summer care for 147 young children while their parents work. And we have helped nearly 600 of our older community members with personal finance management, transportation and social activities.

Looking forward to the remainder of this year and beyond, we still have much work to do. There are more mouths to feed, more non-traditional families to help, more families with childcare needs, a growing number of seniors as our community continues to age, and numerous people who can take care of their basic needs but are in need of community.

Where others see challenges, I see opportunity. Our strength is that we are a community that helps itself in ways each of us could not do alone. Facing these challenges together is an opportunity to strengthen and expand this powerful community of ours. Please continue to support our community through the CRC in all the ways that you do. And consider expanding that support, as well. Even little things can make a big difference. If each of us introduced one new person to the CRC or contributed a little more time or money, the collective effect—the community effect—would be profound. Thank you all again for allowing the CRC to play a role in stewarding this wonderful community of ours.



Matt Corcoran
President, Board of Trustees
Clintonville-Beechwald Community Resources Center

Family Services

A homeless family contacted CRC. The grandmother in this family was terminally ill and was currently in the process of obtaining medical treatment. Due to the grandmother's illness and a recent move from Arizona, the family was in need until their benefits were available. After being directed to the food pantry, the family worked with CRC staff to obtain access to food and clothing. The grandmother was signed up for CRC's senior services program. Most importantly, CRC helped to provide them with assistance for several nights in a hotel until they had access to financial benefits. The family was so grateful to have a place to come when they were new to the area but had no support system in place.



56 DIFFERENT ZIP
CODES SERVED

6,710 
CLIENTS SERVED

100 
FAMILIES RECEIVED
SPONSORED HOLIDAY GIFTS

Kinship Care

Jenny was raising ten children and came in to CRC to ask for help. After reviewing her information, she qualified for CRC's Kinship Care Program and was signed up immediately for assistance. She was taken to the Food Pantry to get fresh produce and groceries. While at the Food Pantry, she was able to sign up for holiday gifts through Firefighters 4 Kids. She was also able to get clothes and books for the children. She continues receiving services and support through the CRC Kinship Care Program.





142 CAREGIVERS
255 CHILDREN
SERVED

92%



OF CASES WERE CONNECTED
TO THE **OPIOID EPIDEMIC**

\$11 MILLION

CRC KINSHIP CARE SAVED

FRANKLIN COUNTY IN FOSTER CARE
PLACEMENT COSTS LAST YEAR

Personal Finance Management

Judy was no longer physically able to work, and CRC was able to help her understand her financial benefits through her disability program and maximize all these benefits. CRC also successfully transferred Judy's Medicare eligibility and provided education related to Medicare so she could make informed decisions. Judy is now transitioning from disability benefits to retirement benefits and CRC staff continues to assist Judy through all the processes.



20 DIFFERENT **ZIP**
CODES SERVED

995
SERVICE
HOURS



61%
OF CLIENTS
ARE FEMALE



Senior Supportive Services

Harold and his wife had been taking care of his granddaughter, Mary, since her birth. Unfortunately, since Harold was disabled and his wife passed away in 2017, Harold and Mary were actually taking care of each other. Recently, the home where they had lived during the past three years was sold and the new owners would not honor the current lease. The new owners gave a 30-day notice for eviction, and CRC assisted with locating stable housing for the clients. The new home did not have a wheelchair ramp, so CRC worked with the Columbus Foundation's Gift of Kindness Program to secure funding for the move and wheelchair ramp. CRC continues to provide support through case management, fresh produce, and food from the Food Pantry.



577
CLIENTS
SERVED



59%



HAD ANNUAL INCOME OF
\$20,000 OR LESS

524



SOCIAL OUTINGS
& GROCERY TRIPS

Transportation Services

CRC Senior Transportation strives to serve other non-profit organizations outside of the Clintonville area. After transporting twenty-five clients from four housing communities for a Senior Prom, CRC received this note: “I wanted to take a moment to personally thank you and your organization in support of our Senior Prom. The event was a tremendous success and would not have been possible without the support of your organization. You guys have made this event a success the last two years and I wanted you to know it is appreciated by myself personally and Homeport as an organization. Furthermore, the professionalism and commitment of your staff is second to none.”



1,800



CLIENTS RECEIVED
TRANSPORTATION SERVICES

59,761



HOURS OF TRIPS

CRC PARTNERED WITH
6 OTHER AGENCIES &
PROVIDED SENIOR
TRANSPORTATION

Village in the Ville


Cindy is an AmeriCorps VISTA and joined Village in the Ville this last year. “Village in the Ville has made such a positive impact in my life! As an AmeriCorps VISTA, I work full-time as a volunteer. This means every penny counts. I also turned 60 this past March, have health issues and am overweight. It was the health activities offered by Village in the Ville that drew me to become a member. For just \$17 each month I have access to multiple Tai Chi and Yoga classes every week. But membership goes way beyond that! I have also enjoyed free access to Columbus Symphony performances, meditation classes, and movies. I have enjoyed potlucks, had the opportunity to provide volunteer services to other members, and attended classes on aging, recognizing cognitive issues, and how to improve my balance.”



80%
INCREASE IN
SERVICES



69
AVERAGE AGE OF
VILLAGE MEMBER

45% 
OF VILLAGE MEMBERS
VOLUNTEERED FOR THE PROGRAM

Volunteer Services

A church group new to Columbus contacted CRC to engage in a community service project. CRC coordinated efforts with the group to assist an immigrant family to settle into a new home. One parent had recently undergone surgery and one elementary child had a serious illness.

The group painted the entire exterior of the house, trimmed neglected shrubs, mowed the overgrown grass and planted donated plants. They also disassembled, transported and reassembled a donated playground set to the family's backyard. A washer and dryer were donated, and the volunteers moved the appliances and installed them as well.

The family, who had never owned their own home, was extremely grateful for the support and encouragement as they moved in. They prepared food and shared a meal with the volunteer group.

Even the neighbors came out to express their gratitude for the improvement to the previously neglected and dangerous property.



8,500



DIRECT SERVICE HOURS

100

**SENIOR MEDICAL
TRIPS EACH MONTH
PROVIDED BY
VOLUNTEERS**

108

**COMMUNITY
MEALS SERVED**



Youth Services

CRC Kids Club provides services to a diverse group of children with varying capabilities, strengths, and needs. At Kids Club, outcomes are not always measured academically. A child with special needs was observed at Kids Club playing a board game with two younger, typically developing children. During the game, patience, caring, and understanding were exhibited by the younger children. The child with special needs demonstrated increased self-confidence in playing with others, in the initial steps of making friends, and in the ability to verbally express herself. Academics are important, but sometimes making connections with others is even more essential for success.



ALL 3



KIDS CLUB SITES
RECEIVED CHILDCARE
LICENSURE

20



VISITS FROM THE
ARTMOBILE

KIDS CLUB



PARTICIPATED IN THE
COLUMBUS BLUE JACKETS
4-WEEK SUMMER
READING PROGRAM

Revenue

A manifold mix of generous people fund CRC's professional staff, facilities, and program needs.

The largest piece of the revenue pie came from individuals/agencies through DIK (Donations in Kind)—30% of our revenue in 2018! Our partner, the Mid-Ohio Foodbank, provided us with a total of 319,643 pounds of food for our food pantry, including 256,795 pounds of fresh produce. CRC picked up 62,878 pounds of food from generous local grocers through the Direct Retail Program. Each day, individuals and local churches, businesses, and community organizations provide food and material assistance. The holidays bring out amazing donations with handmade wooden toys, gift card drives, and beautifully filled kids' stockings. Total revenue from DIK in 2018 was valued at \$787,000+. In 2019, DIK will add 5% to revenue; 90% of all CRC revenue will go to programs.

The second largest pie slice in 2018 came from government sources (26%): The Franklin County Office on Aging, The Columbus City Council, The City of Columbus Recreation and Parks Department, Federal Awards through Franklin County Job and Family Services, Franklin County Children Services and Central Ohio Office on Aging, Ohio Arts Council, Ohio

Department of Education, and the ADAMH Board.

The third largest pie slice came from generous individual contributors in our community and through contributions made through the United Way and special events! Each time you contribute through our website, or through the Columbus Foundation, or a Facebook fundraiser—and each time you buy a ticket to an event—you make an important contribution.

About the same amount of 2018 funding came from grants from family foundations, and corporations: The Jeff Stevens Fund, The George Family (Catholic Foundation), William and Dorothy Davis Fund, The Micah Fund, and other Donor-Advised Funds of The Columbus Foundation, Allstate, Columbus Blue Jackets Foundation, Fifth Third Bank, The Harry C. Moores Foundation, Heartland Bank, The Ingram-White Castle Foundation, Ohio Children's Foundation, The Reinberger Foundation, The Rust Foundation, Siemer Family Foundation, Osteopathic Heritage Foundations, and Targeted Funds from The Columbus Foundation. The revenue pie rounds out with small slices of membership fees, program fees, and investment income.

Every single contribution, donation, and fund matters. Your support makes this community stronger and we appreciate you!

Traditions

Beth Stewart-Magee Celebrated 20 years at CRC

Transformed CRC food pantry to a Choice Food Pantry, the first one in Columbus

Developed Mid-Ohio Food Bank relationship, leading to CRC's Strategic Partnership

2018 – Celebrated 20 years at CRC

1998 – Brought Kids Club to CRC

Launched three weekly community meals all with volunteer support and donations

Lead the redesign and renovation of the Family Services & Food Pantry building

Beth is the arms of our community reaching out and drawing us all in – neighbors, volunteers, staff and donors. She believes in building relationships as the bridge to deeper understanding. By sitting down and privately listening to concerns, Beth discovers the root of issues deeper than food insecurity. She is the friend you turn to when you're in trouble or crisis. CRC has been blessed with Beth's service for twenty years.



CRC Board Roster 2018

Allen Hunter, President

Kate Gaylord, Past President

Matt Corcoran, Vice President

Paul Marshall, Treasurer

Brandy Jemczura, Secretary

Denise Clark

Shelley Conway

Michelle Crandall

Greg Denby

Sue Frost

Daniel Gerken

Tom Gregoire

Kevin Johnston

Rufus Jones

Orie Kristel

Jennifer Lundine

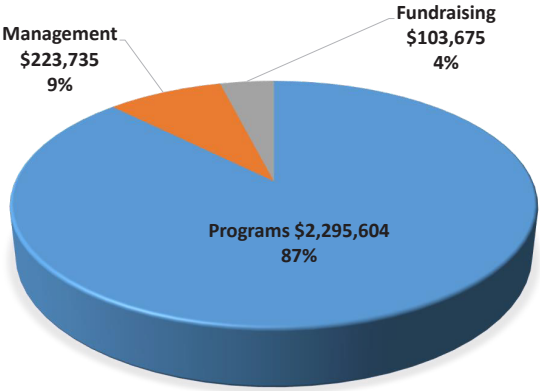
Michael O'Sullivan

Margaret Schuler

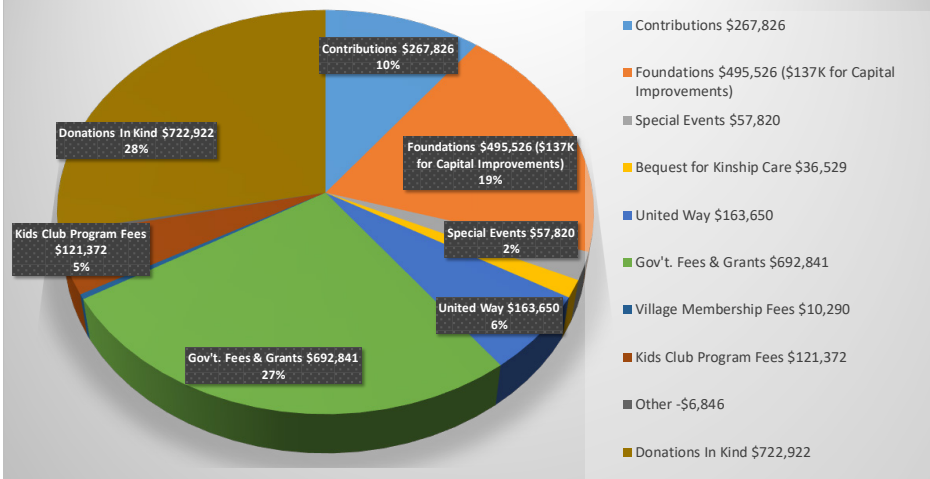
Jennifer Yaross

Audited Financials

CLINTONVILLE BEECHWOLD COMMUNITY RESOURCES CENTER
2018 TOTAL EXPENDITURES \$2,623,014



Clintonville Beechwald Community Resources Center
2018 Revenue \$2,561,930



CRC appreciates your support

ATTEND

a CRC Fundraiser
or Special Event

DONATE

RECEIVE

our e-newsletter

VOLUNTEER

USE

our services

Visit us at ClintonvilleCRC.org





**Caring For Our Community
Since 1971**

3222 North High Street
Columbus, Ohio 43202-1002
ClintonvilleCRC.org
614-268-3539



THE COLUMBUS FOUNDATION

THE CITY OF
COLUMBUS
ANDREW J. GINTHER, MAYOR



**United Way
of Central Ohio**
Member Agency